Setting Up The Microsoft Authenticator App



If you have already installed Microsoft Authenticator, delete the app and reinstall it.

- 1. Log in to a PC, Laptop or use your mobile phone to login to office.com
- 2. Enter office.com in the address bar and press Enter.

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- 3. Click on the Sign In button to log in to your college Microsoft Account.
- 4. Click on your **initials** or avatar in the top-right corner of the page.



6. One the Security Info tile, click on UPDATE INFO.



NB – If Office.com asks for Authenticator at this point, your account needs resetting. To reset Email <u>ITCallLogging@derby-college.ac.uk</u> and request to reset your MFA account, include your student ID, Example 12345678@student.derby-college.ac.uk. Any changes will take up to 24 hours to take effect.

7. Click on Add sign-in method.

+ Add sign-in method

8. From the drop-down box, select Authenticator app.

Add a method	×
Which method would you like to add?	
Choose a method	\sim
Authenticator app	
Phone	- 11
Alternative phone	
Email	
Security questions	
Office phone	

9. Click on the Add button.



10. Click on **Next** in the pop-up window.

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On your phone, install the Microsoft Authenticator app. Download now After you install the Microsoft Authenticator app on your device, choose "Next". I want to use a different authenticator app



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11. Open Authenticator App on your phone, select Add an account, and select "Work or school".



12. Click on **Next** in the pop-up window on your PC or laptop.

Microsoft Authenticator





13. On your phone, click on the Scan a QR code option.



You can get a QR code from your organization or account provider, such as Microsoft, Google, or Facebook

14. Scan the QR code from the PC / laptop that has popped up.



15. Click on Next on the Let's try it out screen.



16. Your **phone** will get a notification asking you to approve sign-in by entering the number displayed on screen. You will also be prompted to enter your phone's pin or biometric sign-in.



17. Click next on the information pop-ups to finish.

Microsoft Authenticator		
Notification approve	₂d	
	Back	Next

18. You now need to set Authenticator App as your default authentication method. Click on the link underneath **Security info**.



19. On the "Change default method" screen, select the option for Microsoft Authenticator to be set as your default from the drop-down list. Then click "Confirm."

Change de	efault metł	nod
Which method in?	would you like	e to use to sign
Microsoft Au	thenticator - n	otificati 🗸
	Back	Confirm

20. Microsoft Authenticator set-up is now complete. You can now log out.